

May 15<sup>th</sup>, 2017

### **Elval's customer service ranked exceptional in the Transport and Logistics Awards 2017**

Elval was awarded a top distinction for its participation in the Transport & Logistics Awards 2017, in February. Its winning entry had the title: "Optimum Customer Service with the use of Advanced Supply Chain Planning and Optimisation by Elval (Aluminum Rolling Industry), a Viohalco subsidiary".

The category Elval participated in (Supply Chain Management / Customer Service Optimisation), awards enterprises - users of supply chain management services that achieved measurable results in best customer service performance via successful utilisation of innovations and best practices. The candidates evaluation was performed through an online grading from the members of the evaluation committee and the awards depend on the grades collected by every candidacy. This year, for the first time, for a small number of candidates with a very high grade average, a new distinct category "Exceptional" was created. Elval was one of the seven candidates that received an "Exceptional" award.

Evaluation criteria included benefits and results of the project/initiative, completeness and quality of the project execution, innovativeness and originality of the project and initiatives and, finally, completeness and quality of the submitted candidacy. The evaluation committee included representatives from the Athens University of Economics and Business, the National Technical University of Athens, the University of Patras and a number of professional organisations including the Hellenic Federation of Enterprises (SEV). For more information: <http://www.tlawards.gr/>

The innovations and best practices were based on a Software Framework that has been implemented in close co-operation with the Dutch company Quintiq.



The award was accepted on behalf of Elval by Periklis Tsaheas, SCM Projects Manager and Viohalco APS Info Team Co-ordinator, presented by Prof. Doukidis, Chairman of the evaluation committee and Professor of Information Systems at the Athens University of Economics and Business.

#### About Elval

Elval is a leading aluminum manufacturer in Europe. Elval's manufacturing base includes seven production plants in Greece and offers numerous aluminium products and solutions that meet the requirements of the packaging, construction, transportation and automotive industries, among others. Elval exports to more than 80 countries around the world and has trading facilities in seven European countries. The Elval Group is the major constituent of the aluminium manufacturing, processing, and marketing segment of Viohalco SA, the Belgium-based holding company of a number of leading metal processing companies across Europe.

For more information you can visit the company's website: [www.elval.gr](http://www.elval.gr)